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A majority of respondents rejects Trump's decision to recognize Jerusalem as the capital of Israel and is unconfident that Central Council recommendations will be implemented

There is a regression in trust in leaders and factions as well as an increase in support of one-state solution

A majority also sees a retreat in freedom of expression

A public opinion poll conducted by the Jerusalem Media and Communication Centre (JMCC) in cooperation with the Friedrich Ebert Stiftung (FES) showed more extreme and strong changes in the positions of the Palestinian public compared to previously conducted polls, especially in regards to the two-state solution, peace negotiations and the level of trust in political leaders and factions.

The majority rejects US President Trump's decision to recognize Jerusalem as the capital of Israel. Furthermore, the majority is dissatisfied with the political responses by Palestinians and the Arabs world to it. The poll also showed a lack of confidence that the recent PLO Central Council recommendations will actually be implemented.

The Trump decision and political solutions

The poll shows that the majority of respondents, 96.1%, reject the establishment of a Palestinian state without Jerusalem as its capital under any circumstances, while 3% accept the establishment of a Palestinian state without Jerusalem as its capital under any circumstances.

It also showed a major and more extreme change in the people's political positions whereby support for the two-state solution dropped to 35.8% in this poll, while it had been 49.6% in a poll conducted in February, 2017. In contrast, the percentage of those who support a bi-national state increased to 23.9% whereas it was 18.1% last February.

Similarly, the percentage of those who support negotiations as the best method to achieve the goals of the Palestinian people decreased to 25.2% in this poll after it was 37.6% in February, 2017. While support for non-violent, popular resistance rose to 30.8% in this poll after it was 25.4% in February, 2017, the percentage of supporters of armed resistance also rose to 35.7% after it was 30.3% before.

PLO Central Council recommendations

PLO Central Council entrusted the PLO Executive Committee with the suspension of recognition of Israel and the halt of security cooperation.

In spite of support from the majority of respondents, 55.3%, for the PLO's Central Council recommendation to the PLO Executive committee to suspend recognition of Israel and halt security cooperation with it, 55.7% of those polled expected it was unlikely that these decisions would be implemented. Furthermore, 54% expect that the Palestinian leadership would backtrack on its decision not to accept American mediation and its role as peace process broker. In contrast, 36.8% expected the PLO to continue to adhere to this decision.

An alternative to Washington

Regarding the question of whom people would prefer as a mediator to broker negotiations if they are resumed, the largest percentage, 25.4%, said the EU could assume this role, followed by Egypt, 22.4%, the UN, 12.9%, and the Quartet on the Middle East, 10.7%.

1.8% said they supported the United States as broker for peace negotiations compared to 7.6% in February, 2017. On a related topic, the poll showed that the majority, 69.8%, believes that there has been a regression in the dealings of the United States with the problems in the Middle East compared to 41.9% who said the same in August 2017.

Trust in personalities

The percentage of those who think Rami Hamdallah is doing a good job as Prime Minister dropped considerably to 21.4% after it was 26.9% last February. Furthermore, there was an increase in the percentage of those who see a regression in the Hamdallah government's transparency in handling the financial issues from 38.6% in August, 2015, to 48.6% in this poll.

Likewise, the percentage of those who said they are satisfied with the way President Mahmoud Abbas does his job as PNA President decreased to 39.1% in this poll after it was 44.6% in July, 2016. The poll results also showed an increase in the percentage of respondents who think there is corruption in the PNA, from 75% in February, 2017, to 79.6% in this poll.

Trust in factions

Regarding the trust of the public in political factions and personalities, there was a noticeably sharp rise in the percentage of those who do not trust factions and personalities. The percentage of those who do not trust any political personality rose to 52.5% in this poll after it was 40.5% in a poll conducted August of last year. Moreover, the percentage of those who do not trust any political or religious faction rose to 53.6% after it was 42.8% in August, 2017. In contrast, the percentage of trust in Fatah dropped from 25% to 22.3% and in Hamas from 14.5% to 9.5% in the same period.

Freedom of expression

The poll also pointed to a regression in freedom of expression in Palestinian society. The percentage of those who said freedom of expression was not permissible rose to 30.7% from 23.4% in July, 2016. Meanwhile, the percentage of those who said freedom of expression was permissible to a great extent decreased to 17.5% in this poll after it was 21.2% in July, 2016.

The division and electricity crisis

Considering the persisting division and the failure of efforts pertinent between Hamas and Fatah, 11.1 % blamed Hamas, 9.4 % blamed Fatah and 34.8% said that both Fatah and Hamas were to blame; additionally 26.7% blamed Israel and 5.5 % blamed the US.

The largest percentage of those being polled, particularly 47%, said Israel was responsible for the electricity crisis in Gaza, followed by 22.9% who held the PNA responsible and 22.3% who said the Hamas government in the Gaza Strip was responsible compared to 38.3% said Israel was responsible, 20.4% held the PNA responsible and 30.4% said the Hamas government in the Gaza Strip was responsible in August 2017.

Who are you?

The poll showed that the public felt more affiliation with their Palestinian identity at the expense of a religious identity. In response to the question of how they would define themselves in one word, the majority of respondents, 60.6%, answered “Palestinian”, after being at 52.5% last February, followed by 11.8% who answered “Muslim” after it was 21.7% last February.

Methodology:

A random sample of 1200 people over the age of 18 was interviewed face-to-face throughout the West Bank and Gaza Strip between **27th of January and 2nd of February 2018**. The interviews were conducted in randomly selected homes, and the respondents inside each home were also selected randomly according to Kish tables. The interviews were conducted in 130 sampling points chosen randomly according to population.

In the West Bank **750** people were surveyed from the following areas:

Hebron: Hebron, Halhul, Beit Umar, Tarqumia, Kharas, Dura, Idhna, Yatta, Al-Rihiya, Khursa, Al-Arrub refugee camp. **Jenin:** Jenin, Ya'bad, Birqin, Kafr Dan, Qabatiya, Fahma, Zababdeh, Sanur, Jenin refugee camp. **Tubas:** Tubas, Tayasir. **Ramallah & al-Bireh:** Ramallah, Al-Bireh, Beit 'Ur al-Tahta, Beir Zeit, Silwad, Abwein, Rantis, Abud, Ajjul, Al-'Am'ari refugee camp. **Jericho:** Jericho, Al-Jiftlik. **Jerusalem :** Al-'Eizariya, Al-Ram and Dahiet al Bareded, Hizma, Jaba', Beit Hanina, Shu'fat, Old City, Silwan, Ras al-Amoud, Qalandia refugee camp. **Bethlehem:** Bethlehem, Beit Jala, Nahalin, Tuqu', Hindaza, Al-Dheisheh refugee camp. **Nablus:** Huwwara, Nablus, Qabalan, Asira ash-Shamaliya, Burin, Osarin, Asira al-Qibliya, Beit Dajan, Balata refugee camp. **Salfit:** Salfit, Der Istiya. **Tulkarem:** Tulkarem, Anabta, Qoffin, Kafr al-Labad, Nazlat Issa. **Qalqilya:** Qalqilya, Kafr Qaddum, Jayyus.

In the Gaza Strip **450** people were surveyed from the following areas:

Gaza: al-Rimal a-Shamali, al-Rimal a-Janoubi, a-Zeitoun, a-Shuja'ia, a-Tufah, a-Daraj, a-Naser, a-Sheikh Radwan, Tal al-Hawa, al-Mughraga, Shati Refugee Camp . **Khan Younis:** Khan Younis, Absan al-Kabira, Abasan al-Saghira, Bani Suheila, al-Qarara, Khuza', Khan Younis Refugee Camp. **Rafah:** Rafah, Shouket a-Soufi, Rafah Refugee Camp. **Gaza North:** Jabalia, Beit Lahia, Beit Hanoun, Jabalia Refugee Camp. **Deir al-Balah:** Deir al-Balah, Buriy, -Zawaydeh, Nussirat, al-Maghazi Refugee Camp, Bureij Refugee Camp, Deir al-Balah Refugee Camp.

The margin of error is ± 3 percent, with a confidence level of 95%.

Sample Distribution

52.5% of the respondents were from the West Bank , 10.0% from Jerusalem, 37.5% from the Gaza Strip.

16.7% said they live in villages, 8.8% in refugee camps, and 74.5% in towns/cities.

60.2% were male, 39.8% were female.

57.3 % were married, 34.5 % , single, 6.2% widowed, 2.0 % divorced, 0.0% no answer.

The average age of the respondents was 36 years.

Occupation of Respondents

- Students 12.8%
- Laborers 11.3%
- Housewives 42.9%
- Farmers/fishermen 0.9%
- Craftsmen 0.8%
- Businessmen/private business 6.5%
- Public Sector Employees 5.7%
- Private Sector Employees 4.4%
- Professionals (e.g. doctors/lawyers/ pharmacists/engineers) 0.9%
- Unemployed 11.4%
- Retired 1.9%,
- No answer 0.5 %.

Results:

Q1. To what extent do you feel optimistic or pessimistic regarding the future in general? Would you say that you are very optimistic, optimistic, pessimistic or very pessimistic?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Very Optimistic	7.3	9.1	4.4	6.3	8.0
Optimistic	53.3	55.6	49.6	49.0	56.2
Pessimistic	27.4	23.7	33.6	31.8	24.5
Very pessimistic	11.3	10.7	12.4	12.1	10.8
No answer	0.7	0.9	0.0	0.8	0.5

Q2. How optimistic or pessimistic are you towards reaching a peaceful settlement for the Arab-Israeli conflict? Would you say that you are very optimistic, optimistic, pessimistic, or very pessimistic?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Very Optimistic	2.9	4.1	0.9	2.7	3.0
Optimistic	32.8	35.9	27.8	27.8	36.1
Pessimistic	35.0	30.7	42.2	39.7	31.9
Very pessimistic	27.8	27.3	28.7	27.8	27.8
Don't know \no answer	1.5	2.0	0.4	2.0	1.2

Q3. Due to the decision of the US administration to recognize Jerusalem as the capital of Israel, do you think the situation has changed a lot, somewhat changed, slightly changed, not changed at all?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
The situation has changed a lot	30.5	25.5	38.9	31.2	30.1
Somewhat changed	24.8	24.4	25.3	25.9	24.0
Slightly changed	13.4	12.7	14.7	11.5	14.7
Not changed at all	31.3	37.4	21.1	31.4	31.2

Q4. Which impact did the decision of the US administration to recognize Jerusalem as the capital of Israel have on the peace process?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
The chances for a successful peace process have increased	9.5	9.7	9.1	9.2	9.7
The chances for a successful peace process have decreased	66.2	59.3	77.6	67.4	65.4
There was no impact on the chances of a peace process	24.3	31.0	13.3	23.4	24.9

Q5. What is your opinion about the performance of the US administration headed by President Trump one year after his inauguration regarding the Middle East? Do you think the United States have improved their dealings with the problems in the Middle East, or have you noticed regression or no change at all?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
There has been improvement in the dealings of the United States with problems in the Middle East	4.0	5.1	2.2	2.3	5.1
There has been regression in the dealings of the United States with the problems in the Middle East	69.8	62.3	82.4	74.3	66.9
There has been no change in the United States dealing with the problems in the Middle East.	19.8	26.0	9.6	19.0	20.4
Don't know \no answer	6.4	6.6	5.8	4.4	7.6

Q6. After US President Donald Trump's declaration on Jerusalem, the Palestinian leadership announced it would not accept the United States as a mediator or broker for the peace process. Do you expect the leadership to continue adhering to this position? Or do you expect it to retreat from it?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
The Palestinian leadership will continue adhering to this position	36.8	35.3	39.1	37.0	36.6
The Palestinian leadership will retreat from this position	54.0	54.0	54.0	55.9	52.8
Don't know \no answer	9.2	10.7	6.9	7.1	10.6

Q7. The PLO Central Council entrusted the PLO Executive Committee with the suspension of recognition of Israel and the halt of security cooperation with it. Do you think that this is an appropriate or an inappropriate position?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
An appropriate position under these circumstances	55.3	51.7	61.3	56.5	54.6
Inappropriate position under these circumstances	35.8	36.4	34.7	36.8	35.0
Don't know \no answer	8.9	11.9	4.0	6.7	10.4

Q8. The PLO Central Council entrusted the PLO Executive Committee with the suspension of recognition of Israel and the halt of security cooperation with it. How likely or unlikely do you think that this will be implemented?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Very likely	5.3	6.4	3.3	4.8	5.5
Fairly likely	32.3	33.7	29.8	32.8	31.9
Not very likely	30.8	25.3	40.0	33.1	29.4
Not at all likely	24.9	26.3	22.7	25.1	24.8
Don't know \no answer	6.7	8.3	4.2	4.2	8.4

Q9. Who do you think would benefit most from Palestinian reconciliation between Fatah and Hamas?

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Fatah	6.9	8.4	4.4	7.1	6.8
Hamas	6.8	6.5	7.3	6.3	7.2
Other Palestinian factions	7.1	5.9	9.1	6.3	7.6
The Palestinian people	69.8	69.6	70.2	71.5	68.7
Israel	7.0	7.1	6.9	6.5	7.3
Other	2.0	2.0	2.0	2.1	1.9
Don't know	0.4	0.5	0.1	0.2	0.5

Q10. How satisfied are you with the reactions from the following parties to Trump's decision to recognize Jerusalem as the capital of Israel and to move the US embassy to Jerusalem? Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

1. Reactions from the Palestinian leadership	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Very Satisfied	17.0	17.3	16.4	17.4	16.8
Somewhat satisfied	22.8	24.7	19.8	25.5	21.1
Somewhat dissatisfied	16.1	13.1	21.1	15.9	16.2
Very dissatisfied	41.8	41.5	42.4	40.2	42.9
Don't know	2.3	3.4	0.3	1.0	3.0

2. Reactions from the Palestinian public	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Very Satisfied	33.4	36.1	28.9	33.9	33.1
Somewhat satisfied	30.4	27.7	34.9	33.3	28.5
Somewhat dissatisfied	15.6	13.9	18.4	14.9	16.1
Very dissatisfied	19.6	20.7	17.8	17.2	21.2
Don't know	1.0	1.6	0.0	0.7	1.1

3. Reactions from the Arab world	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Very Satisfied	6.7	7.6	5.1	5.6	7.3
Somewhat satisfied	17.6	19.5	14.4	15.7	18.8
Somewhat dissatisfied	19.4	19.1	20.0	17.6	20.6
Very dissatisfied	54.0	50.3	60.2	60.0	50.0
Don't know	2.3	3.5	0.3	1.1	3.3

4. Reactions from the international community (the UN)	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Very Satisfied	5.1	6.1	3.3	4.0	5.8
Somewhat satisfied	14.5	16.0	12.0	15.3	14.0
Somewhat dissatisfied	17.9	17.5	18.7	18.6	17.5
Very dissatisfied	58.6	54.7	65.1	59.6	57.9
Don't know	3.9	5.7	0.9	2.5	4.8

5. Reactions from European countries	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Very Satisfied	6.0	6.7	4.9	6.5	5.7
Somewhat satisfied	19.8	20.7	18.4	21.8	18.6
Somewhat dissatisfied	16.9	17.1	16.7	16.7	17.0
Very dissatisfied	53.0	49.7	58.4	52.9	53.0
Don't know	4.3	5.8	1.6	2.1	5.7

Q11. Would you ever accept, under any circumstances, a Palestinian state without East-Jerusalem as its capital?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Yes	3.0	4.1	1.1	3.6	2.6
No	96.1	94.4	98.9	95.6	96.4
Depending on the circumstances	0.9	1.5	0.0	0.8	1.0

Q12. Some believe that the two state formula is the most preferred solution for the Palestinian-Israeli conflict; others believe that Historical Palestine cannot be divided into two states, so the best solution would be to have a bi-national state in all of Palestine where Palestinians and Israelis enjoy equal rights. Which solution do you prefer?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
I prefer the two state solution: Palestinian and an Israeli	35.8	30.7	44.2	37.7	34.5
I prefer the bi-national state in all of Palestine	23.9	30.0	13.8	24.5	23.5
Historic Palestine*	23.9	21.9	27.3	22.4	24.9
Islamic State *	0.3	0.4	0.0	0.2	0.3
I prefer another solution	0.3	0.4	0.0	0.2	0.3
There is no solution for the problem	9.8	8.3	12.4	11.3	8.9
Don't know \no answer	6.0	8.3	2.3	3.7	7.6

* These answers were not included as part of the options read to the interviewee

Q13. In general, what is the best method to achieve the Palestinian people's goals of ending the occupation and establishing a state?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Peaceful negotiations	25.2	25.7	24.2	23.0	26.6
Armed resistance (armed intifada)	35.7	26.9	50.2	41.2	32.0
Non-violent resistance (peaceful popular intifada)	30.8	36.3	21.8	27.6	33.0
Others	2.3	2.5	1.8	2.9	1.8
Don't know \no answer	6.0	8.6	2.0	5.3	6.6

Q14. If negotiations between Israel and the Palestinians were to be resumed, who would you prefer to act as mediator between the two sides?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
The European Union	25.4	29.9	18.0	29.3	22.9
Egypt	22.4	13.5	37.3	20.1	24.0
The United Nations	12.9	12.8	13.1	14.0	12.2
The Mideast Quartet	10.7	8.9	13.6	12.3	9.6
The United States	1.8	2.4	0.9	2.3	1.5
Don't know\no answer	26.8	32.5	17.1	22.0	29.8

Q15. Recently, there has been progress in Palestinian reconciliation between Fatah and Hamas. Are you now more optimistic about achieving reconciliation or less optimistic? Or has there been no change in your level of optimism?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
More optimistic	29.3	31.3	25.8	23.8	32.8
Less optimistic	39.9	31.1	54.7	46.7	35.5
No change in level of optimism	29.3	35.2	19.3	28.2	29.9
Don't know\no answer	1.5	2.4	0.2	1.3	1.8

Q16. In your opinion, which side should be more blamed for the persisting division and the failure of efforts pertinent between Fatah and Hamas?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Hamas movement	11.1	10.4	12.2	11.7	10.7
Fatah movement	9.4	8.1	11.6	11.5	8.0
Hamas and Fatah	34.8	30.1	42.4	36.8	33.4
Israel	26.7	29.6	21.8	23.4	28.8
Egypt	1.7	1.2	2.4	2.1	1.4
The United States	5.5	5.2	6.0	6.1	5.1
Others	2.4	2.4	2.4	2.3	2.5
Don't know \no answer	8.4	13.0	1.2	6.1	10.1

Q17. According to the Basic Law, the legislative and presidential elections should have been held around nine years ago. Do you prefer holding elections soon under any circumstances, or do you prefer holding elections only after reconciliation is completed?

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Prefer holding elections soon under any circumstances	42.3	39.3	47.3	43.7	41.4
Prefer holding elections only after reconciliation is completed	49.8	49.2	50.9	50.2	49.6
Don't know\ no answer	7.9	11.5	1.8	6.1	9.0

Q18. Who is more responsible for the aggravation of the electricity crisis in the Gaza Strip?

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Israel	47.0	55.5	32.9	42.5	50.0
Hamas government in Gaza	22.3	15.9	33.1	24.9	20.6
PNA	22.9	19.6	28.4	25.9	20.9
Don't know \ no answer	7.8	9.0	5.6	6.7	8.5

Q19. Are you satisfied or dissatisfied with the way that Mahmoud Abbas (Abu Mazen) is doing his job as President of the PNA?

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Very satisfied	15.3	16.7	12.9	14.9	15.5
Somewhat satisfied	23.8	26.9	18.7	23.8	23.8
Somewhat dissatisfied	44.2	37.1	56.0	45.2	43.5
Very dissatisfied	10.6	10.9	10.0	10.0	10.9
No answer	6.1	8.4	2.4	6.1	6.3

Q20. Do you think that Prime Minister Dr. Rami al-Hamdallah is doing a good, average or a bad job as a Prime Minister?

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Good	21.4	26.0	13.8	23.2	20.2
Average	39.1	35.1	45.8	40.4	38.2
Bad	30.2	27.2	35.1	30.8	29.8
Don't know\ no answer	9.3	11.7	5.3	5.6	11.8

How do you evaluate the performance of the following Palestinian Authority agencies?

21. Security agencies	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	35.7	40.3	28.0	36.2	35.3
Average	29.9	28.8	31.8	28.5	30.9
Bad	29.3	25.6	35.3	31.6	27.7
No answer	5.1	5.3	4.9	3.7	6.1

22. Legislative council	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	21.0	21.7	19.8	18.4	22.7
Average	26.3	24.0	30.2	22.2	29.1
Bad	37.7	33.7	44.2	44.1	33.4
No answer	15.0	20.6	5.8	15.3	14.8

23. Council of Minister (Executive Authority)	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	22.3	24.3	19.1	22.8	22.0
Average	30.3	31.9	27.6	27.8	31.9
Bad	37.0	30.3	48.2	41.4	34.1
No answer	10.4	13.5	5.1	8.0	12.0

24. Palestinian Education System	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	42.2	46.7	34.7	38.5	44.6
Average	34.7	31.7	39.6	37.7	32.7
Bad	21.7	19.3	25.6	22.6	21.1
No answer	1.4	2.3	0.1	1.2	1.6

25. Palestinian Health System	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	36.5	44.8	22.7	33.5	38.5
Average	31.0	28.9	34.4	30.1	31.6
Bad	30.8	23.7	42.7	34.7	28.3
No answer	1.7	2.6	0.2	1.7	1.6

26. Palestinian Television	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	40.5	48.8	26.7	37.4	42.5
Average	29.6	22.7	41.1	30.8	28.8
Bad	23.8	22.0	26.9	26.2	22.3
No answer	6.1	6.5	5.3	5.6	6.4

27. Palestinian Radio	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	39.7	45.1	30.7	37.4	41.1
Average	27.8	21.7	38.0	28.2	27.6
Bad	20.8	18.5	24.7	23.4	19.1
No answer	11.7	14.7	6.6	11.0	12.2

28. Ministry of Interior (passports, ID cards, other documents)	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	45.5	54.8	30.0	45.0	45.8
Average	27.5	23.3	34.4	27.8	27.3
Bad	21.3	14.5	32.7	23.2	20.1
No answer	5.7	7.4	2.9	4.0	6.8

29. Ministry of Social Affairs	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	26.9	27.2	26.4	27.0	26.9
Average	29.3	27.9	31.8	23.4	33.2
Bad	32.4	28.3	39.3	38.9	28.1
No answer	11.4	16.6	2.5	10.7	11.8

30. Vehicle and traffic department	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Good	30.9	39.7	16.2	30.5	31.2
Average	23.8	23.2	24.7	22.2	24.8
Bad	31.1	20.7	48.4	34.9	28.5
No answer	14.2	16.4	10.7	12.4	15.5

Q31. Do you think that there is corruption in the PNA?

	Total	West Bank	Gaza	Male	Female
	n=1200	n=750	n=450	n=478	n=722
Yes	79.6	75.9	85.8	83.1	77.3
No	11.1	12.3	9.1	9.4	12.2
Don't know\ no answer	9.3	11.8	5.1	7.5	10.5

Q32. To what extent do you think the present government is being transparent in handling the financial issues? To a very high degree, high degree, average degree, low or very low degree?

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
To a very high degree	5.0	6.7	2.2	6.1	4.3
High degree	9.2	11.5	5.3	9.0	9.3
Average	26.1	29.3	20.7	25.9	26.2
Low degree	24.8	18.7	35.1	24.9	24.8
Very low degree	23.8	21.1	28.2	26.8	21.7
Don't know\no answer	11.1	12.7	8.5	7.3	13.7

Q33. There has been a debate recently on the issue of freedom of expression in the Palestinian society. In your opinion to what extent is the freedom of expression permissible in the PNA controlled territories?

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
To a very great extent	2.3	2.8	1.6	2.3	2.4
To a great extent	15.2	18.1	10.2	14.2	15.8
To a low extent	29.4	32.9	23.6	30.1	28.9
To a very low extent	19.3	15.3	26.0	20.9	18.3
Freedom of expression is not permissible at all	30.7	26.1	38.2	30.5	30.7
Don't know\no answer	3.1	4.8	0.4	2.0	3.9

Q34. How would you define yourself- *only in one word*- in terms of particular affiliation?*

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Palestinian	60.6	53.7	72.0	60.5	60.7
Muslim	11.8	12.0	11.6	10.9	12.5
Patriotic	3.5	4.1	2.4	4.6	2.8
Belongs to Fatah movement	2.9	2.5	3.6	3.1	2.8
An-Arab	2.5	3.1	1.6	3.1	2.1
Jerusalemite	1.2	1.9	0.0	1.7	0.8
Belongs to Hamas movement	0.6	0.1	1.3	0.8	0.4
Others	8.5	10.7	4.9	8.6	8.4
Don't know\no answer	8.4	11.9	2.6	6.7	9.5

*This was an open-ended question no options were read to the interviewee

Q35. Which political or religious faction do you trust the most?*

	Total n=1200	West Bank n=750	Gaza n=450	Male n=478	Female n=722
Fatah	22.3	18.3	28.9	23.4	21.5
Hamas	9.5	5.2	16.7	10.3	9.0
Other Islamic factions	5.7	8.3	1.3	6.1	5.4
Others	1.6	2.1	0.7	2.5	1.0
Don't trust anyone	53.6	56.7	48.4	52.7	54.2
No answer	7.3	9.4	4.0	5.0	8.9

*This was an open-ended question no options were read to the interviewee

Q36. Which Palestinian personality do you trust the most?*

	Total n=1200	West Bank n=750	Gaza n=450	Male n= 478	Female n=722
Mahmoud Abbas (Abu Mazen)	10.6	10.5	10.7	11.3	10.1
Ismael Haniyeh	8.1	4.0	14.9	9.2	7.3
Marwan Barghouti	4.8	3.7	6.7	5.6	4.3
Mohamad Dahlan	3.3	0.1	8.4	4.2	2.6
Others	12.5	13.3	11.1	14.2	11.4
Don't trust anyone	52.5	57.2	44.7	49.4	54.6
No answer	8.2	11.2	3.5	6.1	9.7

*This was an open-ended question no options were read to the interviewee